

STUDENT SATISFACTION SURVEY

This survey was developed by Ankara Medipol University Quality Commission-Quality Accreditation Office and Learning, Development and Improvement Unit. The implementation, analysis and evaluation of the survey will be carried out by the same unit. The purpose of the survey is to determine the opinions and thoughts of our students within the scope of our university's quality development processes. The survey includes questions regarding your personal information and the evaluation of quality processes. Your identity information will not be questioned. Each survey item includes 5-point Likert scales to reflect your satisfaction levels. Please mark the items according to your satisfaction level. You can also write your opinions and suggestions in the last section.

The protection of personal privacy is essential in the survey.

Thank you for your participation and support.

Quality Commission - Quality Accreditation Office - Learning, Development and Improvement Unit

PERSONAL INFORMATION (The information in this section will be used for statistical purposes only.)

1. **Department: (Please select...)**
2. Program type: Associate degree () Bachelor's degree () Master's degree () Doctorate ()
3. Gender: Female () Male ()
4. **Age: (Please select...)**
5. Grade: 2 () 3 () 4 () 5 () 6 () Please do not mark, If you are a graduate student.

		You can rate the following items from 1 (Strongly Disagree) to 5 (Strongly Agree).					
	SATISFACTION ASSESSMENT CRITERIA	1	2	3	4	5	
		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	
1	I chose Ankara Medipol University voluntarily and consciously.						
2	I had an idea about the features and content of the department/program I have studied before making my choice						
3	I find the level of knowledge and skill acquisition of the department/program I studied sufficient.						
4	In general, I find the quality of our university's education and training services sufficient.						
5	In general, I find the online education and training technologies (Mebis, Microsoft Teams, Hybrid Classes, etc.) used in classes sufficient.						
6	In general, I find the transfer of knowledge and skills of the faculty members sufficient.						
7	In general, I find the ability of the faculty members to use technological tools in the educational process sufficient.						
8	I do not feel timid when communicating with the faculty members.						
9	I can easily reach the faculty members online outside of class (course instructor-advisor).						
10	The communication of head of department with the students is satisfactory.						
11	The Double Major Program (DMP) opportunities offered by the university are satisfactory.						
12	The minor program opportunities offered by the university are satisfactory.						

		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	
13	I find the scholarship opportunities provided by the university sufficient.						
14	I find ERASMUS and exchange programs sufficient.						
15	I find the services of the international office sufficient.						
16	I am satisfied with the department/program I am studying in.						
17	I find the psychological counseling and guidance services offered by our university sufficient.						
18	I find the health services provided by Medipol Health Group to our university students sufficient.						
19	I am aware of the Barrier-Free University Unit established to address the problems of disabled students at our university.						
20	I can access the services (student certificate) provided by the Student Affairs Department.						
21	The services provided by the Student Affairs department secretaries (transcripts, course content, etc.) and their communication with students are satisfactory.						
22	I think that the foreign language courses I have taken contribute to my language level.						
23	I find the number and variety of elective courses sufficient.						
24	The courses I have taken develop my critical thinking skills.						
25	I am satisfied with the work of our Quality Commission and Quality Accreditation Office.						
26	I can access my remote virtual courses without any problems.						
27	I find the variety of resources, borrowing system, books and databases in the library sufficient.						
28	I find the variety of resources, books and databases in the online library sufficient.						
29	I find the working hours of the library sufficient.						
30	The attitude of the library staff towards students is satisfactory.						
31	I find the working hours of the computer labs sufficient.						
32	I can easily access internet connections such as Wi-Fi on campus.						
33	I am satisfied with the internship opportunities provided by the university.						
34	I find the number and variety of student clubs sufficient.						
35	I feel like a part of Ankara Medipol University.						
36	Many faculty members in the department care about me.						
37	People in this school are friendly.						
38	I can truly be myself in this school.						

39	I am proud to be a part of Ankara Medipol University.						
40	I am satisfied with the career office events organized by the Career Office.						
41	I find the job and internship opportunities provided by the Career Office sufficient.						
42	The consultancy services provided by the Career Office (CV, interview, career) are satisfactory.						
		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	
43	I am satisfied with the career fair organized by the Career Office.						
44	I can easily contact the Career Office.						
45	I am satisfied with the academic counseling services.						
46	I find the planning of exam dates and processes sufficient.						
47	I think that student feedback is taken into consideration.						
48	I benefit from the seminars organized by the university on career development.						
49	I find the accommodation opportunities offered by the university sufficient.						
50	I find the quality of the food served in the cafeteria sufficient.						
51	I find the social facilities of the university (gym, swimming pool, etc.) sufficient.						
52	I find the security services provided by the university sufficient.						
53	I find participation in the social events organized by the university encouraging.						
54	I find the support services offered for international students sufficient.						
55	I find the information activities of the university regarding international student exchange programs sufficient.						
56	I think that internship opportunities are regularly offered to students.						
57	I am aware of the activities of the student clubs at the university and I participate in them.						
58	I find the university's environmentally friendly practices sufficient.						

Questions in this area are reserved for Graduate students.

		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	
1	I am satisfied with the academic/professional guidance and direction of my advisor.						
2	The content of the courses in the master's/doctoral program meets my expectations.						
3	I can communicate sufficiently with my advisor during the thesis process.						
4	I find the resources provided by the university sufficient while doing research.						

5	I find the technical infrastructure provided by the university sufficient for my thesis/project studies.						
6	I find the materials and resources used in graduate courses sufficient.						
7	I do not have any problems accessing international literature in my research.						
8	I am satisfied with the academic support (writing guides, trainings) during the thesis writing phase.						
9	I find the academic publication opportunities provided by the university sufficient.						
10	I benefit from the trainings provided by the university to improve my academic writing skills.						
11	I find the technical infrastructure (online systems, etc.) provided by the university during my thesis proposal and defense sufficient.						
		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	
12	I find the interest of the academic staff in my research projects sufficient.						
13	I think that the courses in the graduate program contribute to my scientific research skills.						
14	I find the graduate scholarship opportunities offered by the university sufficient.						
15	I find the functioning of the administrative processes (registration, advisor assignment, etc.) I have encountered during the master's/doctorate process sufficient.						
16	I find the opportunities to take part in research projects sufficient.						
17	I am satisfied with the support provided to me by my academic advisor.						
18	I find the information flow and organization during the thesis defense process sufficient.						
19	I find the financial support provided by the university for research projects sufficient.						
20	I can benefit sufficiently from international academic collaborations during my graduate education.						
21	Academic seminars and conferences organized at the university contribute to my research.						
22	Access to databases suitable for my graduate education in the university library is sufficient.						
23	I can contribute to the scientific studies of the academic staff in the graduate program.						
24	I benefit from the support services provided by the university while preparing my thesis/project proposals.						
25	I find the international academic mobility programs (ERASMUS+ etc.) provided by the university sufficient.						
26	I receive sufficient guidance in learning and applying academic ethics rules in my research.						
27	I find the multidisciplinary study opportunities sufficient during the graduate education process.						
28	The laboratory and technical equipment support I need in my academic studies is sufficient.						
29	I am satisfied with the distance education opportunities offered by the university during my graduate education.						
30	The courses I have taken during my graduate education improve my analytical thinking skills.						

ANYTHING YOU WANT TO INDICATE OTHER THAN THE QUESTIONS ABOVE.